

Attachment A

**Public Exhibition
Submissions and Responses 2018**

ISSUE 1

SUBMISSION RELATING TO COMMUNITY RECREATIONAL FACILITIES

Issue

Increase in fees above CPI for the Juanita Nielsen Community Centre in the Operational Plan 2018/19.

Background

Three submissions have been received from community members noting dissatisfaction that the community rate fees for the community gymnasium at the Juanita Nielsen Community Centre have increased above CPI.

Response

Fees across the City's Community Centres have historically been inconsistent, creating community confusion and dissatisfaction. Fees have been reviewed over the past three years to ensure consistency, in line with the service offered.

The standard fee for the City's gyms is competitive with market rates. The community rate for gym fees across the City's three community gyms has been set at a uniform discount rate compared to the standard rate. For Juanita Nelsen Centre the community rate has been set at a 70 per cent discount compared to the standard rate.

While monthly membership rates are proposed to increase slightly, the 10 visit pass and casual visit rates will decrease significantly.

The community rate fees are proposed to increase and decrease as follows:

Description	Current fee	Proposed fee
6 month membership	\$90.00	\$94.80
3 month membership	\$53.00	\$54.60
1 month membership	\$18.00	\$23.40
10 visit pass	\$39.00	\$33.00
Casual visit	\$4.60	\$4.20

The Juanita Nielsen Centre was recently upgraded, and new, state-of-the-art gymnasium equipment was purchased to ensure a high quality service to the community.

It is noted that the City's Revenue Policy - Fees allows the waiving or reduction of fees in a circumstance where the case falls within a category of hardship.

No other submissions relating to fees at the City's Community Centres have been received.

Recommendation

That the submissions are noted and no change to the fees as exhibited.