

Attachment A

**Sector Sustainability Plans
Public Exhibition
Consultation Report**

Sector Sustainability Plans Public Exhibition Consultation Report July 2018

Public Exhibition

Public exhibition was held from 20 February 2018 to 17 April 2018.

The two sector sustainability plans were placed on public exhibition on SydneyYourSay.

- Sydney's Sustainable Office Plan: <https://www.sydneyyoursay.com.au/sydney-sustainable-office-plan>
- Making Sydney a Sustainable Destination Plan: <https://www.sydneyyoursay.com.au/making-sydney-sustainable-destination>

Online engagement statistics

Making Sydney a sustainable destination

- Total visits: 693
- Document downloads: 233

Sydney's sustainable office plan:

- Total visits: 628
- Document downloads: 296

Consultation activities

Industry newsletters:

Promotion of the plans was included in the following industry newsletters:

- ASBEC March 2018 newsletter
- Energy Efficiency Council, March 2018
- Tourism Accommodation Australia Member Newsletter, April 2018
- Green Building Council of Australia member newsletter, April 2018

Briefings:

City staff presented the Plans at the following industry meetings during the public exhibition period:

- Sydney Metro Councils Environmental Forum – March meeting
- NABERS team, Office of Environment & Heritage
- Property Council of Australia NSW Sustainability Roundtable
- Property Council of Australia Hotels Committee meeting
- Better Buildings Partnership leadership panel
- Commercial Buildings Disclosure Scheme stakeholder forum
- Sustainable Destination Partnership Workshop 2 participants (27 individual stakeholders)
- Tourism Accommodation Australia energy workshop
- World Wide Fund for Nature
- Griffith Institute for Tourism Advisory Board meeting

Media:

Fifth Estate, 6th March 2018 <https://www.thefifthestate.com.au/business/government/city-of-sydney-pushes-for-a-net-zero-office-sector/97946>

Submissions

The City received the following number of submissions:

	Individual Submissions	Industry Submissions	Total Submissions
Sydney's Sustainable Office Plan	1	7	8
Making Sydney a Sustainable Destination Plan	2	9	11

Note: one industry submission (NABERS) included feedback on both plans.

The City's response to issues raised in the submission is detailed in following tables.

Sydney's Sustainable Office Plan

Respondent	Key points from submission	Plan updated?	Details of change
Individual	<ul style="list-style-type: none"> Important Ideas for sustainable offices: <ul style="list-style-type: none"> Minimal lights left on in empty buildings at night Mandatory green roofs, internal/external greenery External window shading Stair access prominent Modifiable air conditioning temperatures and use of ceiling fans 	No	No change
The projects	<ul style="list-style-type: none"> Interested in getting involved to make their office sustainable 	No	City staff contacted the organisation
Built	<ul style="list-style-type: none"> Supports the plan Promotion of net zero office buildings important Plan doesn't put enough importance on buildings achieving Green Star ratings (a great way for developers to prove their buildings meet sustainable development guidelines via a third party certification) Recommends including minimum requirements for Green Star ratings associated with DAs granted in the CoS area 	No	<p>Green Star ratings are mentioned in the plan and supported by the City.</p> <p>The City is unable to make Green Star ratings a mandatory requirement for DAs.</p>
AMP Capital	<ul style="list-style-type: none"> Supports plan, particularly the focus on extending the onus of responsibility onto corporate tenants to do more AMP Capital Wholesale Office Fund (AWOF) has a target to be zero carbon by 2030 Actively engaged with the Better Buildings Partnership, and have projects underway that are aligned to the key themes of the plan AMP Capital Real Estate's portfolio electricity costs rose 30% from 2017 to 2018, so finding operational cost savings is a key focus 	No	No change

Respondent	Key points from submission	Plan updated?	Details of change
Property Council of Australia	<ul style="list-style-type: none"> • Supports plan • Supports sustainable design and practises in the commercial office building sector • Supports the fostering of increased collaboration between tenants and landlords to address issues relating to split-incentives and tenant disengagement with energy efficiency • Area of substantial opportunity is in the engagement of building tenants to drive sustainable outcomes - managing their own environmental performance within their tenancy and create market demand for landlords to improve the performance of the buildings 	No	No change
Green Building Council Australia (GBCA)	<ul style="list-style-type: none"> • The vision, opportunities and actions detailed in the plan generally reflect the shared view of industry and that of the GBCA • GBCA looks forward to continuing to work closely with CoS • Policies and initiatives identified as matters of importance to our members and our organisation and the focus of GBCA are: <ul style="list-style-type: none"> - Carbon Positive Roadmap - Renewable energy and decentralised utilities - Opportunity knocks –Accelerating energy efficiency for mid-tier buildings - Building Code Energy Performance Trajectory Project (See submission for more details on each focus point) • <i>“Design and construct new buildings to the highest level of sustainability performance available”</i> and section related to <i>“City support for developers”</i> <ul style="list-style-type: none"> - The GBCA calls on the City of Sydney to encourage and/or incentivise developers planning to deliver any new buildings within the City, to go beyond a commitment to the highest NABERS Energy rating and aim for Green Star certification as this will deliver a range of benefits and outcomes in line with the plan. • Linked to GBCA’s focus area, Carbon Positive Roadmap, to deliver net zero building standards 	No	<p>No change</p> <p>The plan notes the importance of third party environmental ratings including Green Star</p>

Respondent	Key points from submission	Plan updated?	Details of change
Australian Institute of Refrigeration, Air Conditioning and Heating (AIRAH)	<ul style="list-style-type: none"> • Strongly supports the plan • Recommends the City push boundaries on world first HVAC rating tool and include the requirement to use and publish calculating cool findings (in conjunction with NABERS ratings) http://www.calculatingcool.com.au/#/home • Consider aiming for a zero leakage for refrigerants in the city (refrigerant management is recognised as #1 action to reverse climate change in Paul Hawken's book - DRAWDOWN – drawdown.org.) • Optimise existing HVAC systems (this covers a range of activities focusing on activities such as cleaning coils, maintenance etc.) – will also reduce heat rejection and hence less water requirement for cooling towers. 	No	No change
National Australian Built Environment Rating System (NABERS)	<ul style="list-style-type: none"> • Strongly supports both plans • Interested in working closely with CoS in many of the proposed measures (see submission for full list of areas of interest) 	No	No change

Making Sydney a sustainable destination

Respondent	Key points from submission	Plan updated?	Details of change
National Australian Built Environment Rating System (NABERS)	<ul style="list-style-type: none"> Strongly supports both plans Interested in working closely with CoS in many of the proposed measures (see submission for full list of areas of interest) 	No	No change
Individual	<ul style="list-style-type: none"> Many good points Mentions upgrades to restaurant lighting but not to restaurant kitchens, where a great deal of energy is commonly wasted and where there are some simple fixes Recommends collaboration with industry and incentives for restaurant energy efficiency Examples include installing induction cooktops and new dishwashers found here http://www.greenhotelier.org/our-themes/energy-efficiency-in-the-kitchen/ 	Yes	Page 6 – Added text to note that modelled measures are not an exhaustive list of the ways in which energy can be saved
Individual	<ul style="list-style-type: none"> Sydney is becoming dominated by cement from buildings, roads and various infrastructure and losing too many of its large trees Recommends a dedicated tree planting effort to cool the city, with trees such as Port Jackson Figs 	No	No change
The Animal, Tree and Homeless Campaign	<ul style="list-style-type: none"> Stop: <ul style="list-style-type: none"> the light rail project killing trees and plant more immigration as it is not sustainable Recommends: <ul style="list-style-type: none"> council run night and day ferry tours improve Sydney's bus and heavy rail open more cafes and restaurants on top of Sydney's high rise buildings 	No	No change
Tourism Accommodation Australia (NSW)	<ul style="list-style-type: none"> Looks forward to working with the City and the government to deliver on this plan but would reinforce the importance of subsidised benchmarking, achievable targets and a genuine funding partnership. Page 19 and 20 - members see 'Awareness and Information' as less of an issue than education on putting together a bespoke business case that justifies the return on investment to the owner. A priority is for a consistent ratings system to be established and agreed to, 	No	The Plan includes actions for the City to share information about the business benefits of sustainability

Respondent	Key points from submission	Plan updated?	Details of change
	<p>with costs largely subsidised by the City of Sydney together with the operator of the system on the condition of majority participation.</p> <ul style="list-style-type: none"> • Funding not just for operators who have never benchmarked but for all operators in the first year with ongoing subsidised funding in later years. • Set targets which are more realistically achievable. In support of an aspirational target, however a six star NABERS rating would need a considerable investment and most buildings will not reach six star due to the makeup of that building location and uses together with heritage requirements. • Statement on page 21 that the goal is to achieve 'net zero emissions' is largely unachievable in a hotel because of the 24/7 operations • <i>"The City will investigate the inclusion of planning control provisions that require new hotel developments or major refurbishments to make minimum NABERS Energy Commitment Agreements"</i>. No clear understanding of what these 'minimum Energy Commitments' are and also the financial implications. • Need to be careful not to add further regulatory barriers without some offset. • Need planning controls in place to prevent the conversion of residential buildings into short term accommodation to ensure that the additional costs resulting from 'minimum Energy Commitments' do not further tilt the playing field. • Recommendation for waste management companies to provide a green slip/care that identifies the amount of waste by weight and the location in which it is being disposed into land fill. • Does not feel that the rollout of the current CDS scheme has been effective. • Recommend that the support the City will provide be more clearly articulated. 		<p>The City supports the use of 3rd party ratings and recognises that there is more than one tool in use in the sector</p> <p>The City recognises that introduction of a requirement for NABERS Energy Commitment will require stakeholder engagement and education</p> <p>The City is advocating for improved data in the waste sector</p>
Green Building Council Australia (GBCA)	<ul style="list-style-type: none"> • Supports plan • Welcomes the opportunity to work with CoS and organisations in specifying environmental ratings for accommodation and venues in their procurement policies. 	No	No change

Respondent	Key points from submission	Plan updated?	Details of change
	<ul style="list-style-type: none"> • Sydney has a great sustainability story to tell. Within the city boundaries are 128 Green Star-rated projects, as well as a 6 Star Green Star – Community at Barangaroo South. GBCA. Opportunity exists to work with the CoS to increase the awareness of visitors to Sydney. The GBCA currently provides a walking map of Sydney Green Star buildings on its website and has many case studies that people can access for free. • (see submission for case studies) 		
Supply Chain Sustainability School	<ul style="list-style-type: none"> • Supports plan • The School already provides resources in a wide range of formats including e-learning, case studies and training workshops. • Would like to support communication, awareness, education, engagement, support and change around <ul style="list-style-type: none"> - using and promoting many different environmental ratings - improving waste management from consumption through to recycling and reuse - cost-effective retrofits to buildings and venues - encouraging major organisations to choose certified sustainable locations for accommodation and entertainment conducted for their business - use of on-site solar or renewable energy options - connecting to recycled water where possible • sharing of information around case studies, technology, innovation and success 	No	No change
Pacific Asia Travel Association (PATA)	<ul style="list-style-type: none"> • Congratulates CoS for its efforts • Negative perception of sustainability by tourism sector is largely due to confusion or a misunderstanding of what 'Sustainability' actually is • Communication not covered in the plan <ul style="list-style-type: none"> • Recommends using 'Authentic Video' contents to communicate with all relevant stakeholders identified within the report by empowering them to tell 'their' stories 	No	Note that City has identified the importance of communication with the sector and has numerous actions related to this

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Griffith Institute for Tourism, Griffith University	<ul style="list-style-type: none"> • Congratulates CoS on its leadership with particular consideration of tourism's carbon footprint • Hotels are major energy consumers and because of their opportunity to engage staff and customers, they act as important multipliers 	No	No change
The Business Travel Consulting Group (BTCG)	<ul style="list-style-type: none"> • Supports plan and is finds it easy to read and understand • Recommends including historical summary of work done to date (almost reads as if CoS has done nothing so far and this is the first plan of action) and current programs and their success to date • Benchmark the program to other global cities and how the plan compares to Stockholm, Los Angeles, Berlin, Hong Kong etc. • Consider an appendix with current tools in place for residents/businesses (e.g. free online tool showing how much can be saved by adding solar to the rooftops such as - http://pv-map.apvi.org.au/sunspot) 	No	<p>A summary of the City's previous work is on page 16.</p> <p>The City uses the Global Destination Sustainability Index to benchmark</p> <p>The City will be sharing relevant resources via online methods.</p>
World Wide Fund for Nature (WWF)	<ul style="list-style-type: none"> • WWF welcomes this initiative • No clear statement of how to measure progress made to accomplish this plan (pages 33-34) due to broad scope of the plan • Recommends being specific about what kind of waste and include food waste where relevant • Recommends getting businesses to pledge a commitment to guidelines and goals in return CoS advertises businesses for their sustainability efforts and achievements • Food waste could be addressed more explicitly in the plan given facts on page 15 and could include a food waste introduction page 	Yes	<p>Additional text about monitoring implementation of the plan included on page 34</p> <p>The Sustainable Destination Partnership requires participating organisations to commit to working on sustainability</p> <p>Additional section on food waste has been included on page 22, a case study on the Hilton Sydney's work on reducing food waste on page 23</p>