

Attachment E

Engagement Report

Engagement report



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Background

In March 2020 Sydney began to adapt to changes in response to the global pandemic, Covid-19. One of the adaptations was the creation of new cycling infrastructure that would help manage capacity of public transport by providing a safe way to get around by bike.

One of the new pop-up cycleways ran between Reiby Place and King Street on Pitt Street in the City Centre. Monitoring and evaluation of the pop-up cycleway showed it is well used and confirms this route is a key connection. We then proposed the pop-up cycleway become permanent in this location.

The project includes:

- continuing the use of the western lane of Pitt Street to allow for more space for people walking and outdoor dining
- maintaining the cycleway in the second lane of Pitt Street using more permanent materials
- keeping the closure of Spring Street at Pitt Street to traffic travelling south to improve safety for people walking and riding
- keeping the relocated mail zone on Bond Street
- adding a new zebra crossing on Bond Street at Pitt Street.

We also exhibited two Reviews of Environmental Factors. The first will allow the temporary pop-up cycleway to remain while we consult on the concept design, seek approvals and build the permanent cycleway. The second assesses the permanent design. The review considers the current state of the street, impacts due to the pop-up cycleway and benefits of the project.

Engagement summary and activities

From 12 March to 9 April 2021, we asked the community for feedback on making the pop-up cycleway on Pitt Street permanent.

The purpose of the engagement was to make concept plans available for comments that will inform a detailed design on the improvements that will benefit community including people walking and riding.

The Sydney Your Say page was created and visited 501 times during the consultation period. The plan was downloaded 257 times.

A notification letter was sent to 2920 properties.

We received a total of 89 submissions during the public exhibition period.

Snapshot of people who answered the survey



55 people surveyed

89% completed the survey as individuals (not as an organisation or business)



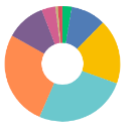
29 live within the City of Sydney local government area

23 are visitors to the City of Sydney local government area

51 work within the City of Sydney local government area

45 ride a bike

16 are business owners with the City of Sydney local government area



47 submissions support the project

7 submissions do not support the project

35 submissions provided qualified responses and suggestions

Engagement summary – ideas and issues

Idea or issue raised	Count	City of Sydney response
Supportive of the project	47	Noted
Unsupportive of the project	7	Noted
Reduction to a single lane of traffic causes traffic congestion	11	Section 6.10 of the REF addresses impact on road network
The cycleway impacts access for emergency vehicles	7	Section 6.10 of the REF addresses access for emergency vehicles
The cycleway isn't well used and the usage data is questioned	6	Data is collected from electronic counters installed in cycleway
The cycleway impacts access to buildings and deliveries	4	Section 6.10 of the REF addresses access kerbside use and access
The cycleway creates pedestrian safety issues	4	The design has created extra space for walking and reduced traffic lanes making it easier and safer to walk along and across Pitt Street.
The pedestrian crossing at Martin Place needs to be clearer as people walking are not used to looking south when they cross	3	This will be considered during detailed design
Extend the cycleway south beyond Pitt Street Mall	3	The City will work with TfNSW to develop a connection on King Street and Castlereagh Street
The extended space for people walking needs to be	3	This will be considered during detailed design

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Idea or issue raised	Count	City of Sydney response
more clearly marked to avoid conflict with people riding		
Traffic light phasing should prioritise people walking and riding	2	The City continues to work with TfNSW to improve the allocation of signal time to prioritise people walking and riding in the City Centre.
Make the cycleway wider	2	The priority road user on Pitt Street is people walking. The project is balancing the needs of all road users according to the NSW road user hierarchy (Road User Space Allocation Policy).
The cycleway should be on the eastern side of the street	2	The street configuration assessment considered safety and traffic operations to determine the best design solution.
The extra space for people walking isn't needed	2	The priority road user on Pitt Street is people walking. The project is balancing the needs of all road users according to the NSW road user hierarchy (Road User Space Allocation Policy).
The removal of the pedestrian crossing near Angel Place has caused people to 'jaywalk'	2	The design makes it easier for people to cross the street where they need to. The priority road user on Pitt Street is people walking. The project is balancing the needs of all road users according to the NSW road user hierarchy (Road User Space Allocation Policy).
A connection at King Street is needed	2	The City will work with TfNSW to develop a connection on King Street
Remove more parking to further slow traffic	1	The project is balancing the needs of all road users according to the NSW road user hierarchy (Road User Space Allocation Policy), including loading and servicing.
A connection to Circular Quay is needed	1	The City will be able to continue the cycleway to Circular Quay when the nearby building construction is complete.
More bins are needed on the street	1	The project team will work with the City Services division to incorporate bins.
Build more east west cycling connections in the city centre	1	The City will work with TfNSW to develop more east-west connections in the City Centre.
Install more street furniture along Pitt Street	1	This will be considered during detailed design
Install signs on streets approaching the cycleway to let people driving know that there is a cycleway ahead	1	This will be considered during detailed design
The cycleway needs to be resurfaced	1	This will be considered during detailed design
The right hand turn ban on to Bridge Street needs to be more clearly signed	1	This will be considered during detailed design
Suggest renaming Pitt Street to a Gadigal word	1	The project team will pass this suggestion on to the City Naming Working Group
The pedestrian crossing on Bond Street will create traffic congestion	1	The priority road user on Pitt Street is people walking. The project is balancing the needs of all road users according to the NSW road user hierarchy (Road User Space Allocation Policy).

Appendices

Appendix A: Sydney Your Say webpage (including online survey)

[Proposed works & maintenance](#)

Have your say on the design and review of environmental factors for the cycleway on Pitt Street, Sydney

The first review of environmental factors will allow the temporary pop-up cycleway to remain for up to 2 years, until the permanent one is completed. The second assesses the permanent design we're consulting with the community now.

↳ Related to [Sydney Your Say](#)

[Sydney](#) [Cycleways](#)

Under review

Contributions to this consultation are closed for evaluation and review. The project team will report back on key outcomes.

PUBLIC CONSULTATION PERIOD
13 March 2021 to 9 April 2021

Why we're doing this

We invite your feedback on the pop-up cycleway on Pitt Street in Sydney and invite your comments on making the cycleway permanent.

Monitoring and evaluation of the pop-up cycleway shows it is well used and confirms this route is a key connection. We propose the pop-up cycleway becomes permanent in this location.

Craig Ryan
SENIOR COMMUNITY ENGAGEMENT COORDINATOR

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COPY EMAIL ADDRESS


What we're doing

The project includes:

- continuing the use of the western lane of Pitt Street to allow for more space for people walking and outdoor dining
- maintaining the cycleway in the second lane of Pitt Street using more permanent materials
- keeping the closure of Spring Street at Pitt Street to traffic travelling south to improve safety for people walking and riding
- keeping the relocated mail zone on Bond Street
- adding a new zebra crossing on Bond Street at Pitt Street.

Speak up. Sign up.
Get our regular newsletter to have your say.


[Subscribe](#)


 [Concept design](#) ↓
PDF - 3.51 MB - Last modified 11 March 2021

Review of environmental factors

We're also seeking your feedback on 2 review of environmental factors documents. The first will allow the temporary pop-up cycleway to remain while we consult on the concept design, seek approvals and build the permanent cycleway. The second assesses the permanent design.

The review considers the current state of the street, impacts due to the pop-up cycleway and benefits of the project.

 [Review of environmental factors – pop-up cycleway](#) ↓
PDF - 990.13 KB - Last modified 11 March 2021

 [Review of environmental factors – permanent cycleway](#) ↓
PDF - 1022.59 KB - Last modified 11 March 2021



Pitt Street walking and cycling - Review of Environmental Factors

Please provide your feedback on the concept design for Pitt Street

Please provide your feedback on the Review of Environmental Factors documents on Pitt Street cycleway

You can also upload your submission

Choose File

No file chosen

Next

Engagement report

*** Please provide your contact information.**

Name *

Postcode

Email Address *

The next question is for organisations only.

Organisation name

*** What is your interest in the cycleways? Select all that apply**

- | | |
|---|---|
| <input type="checkbox"/> Resident within the City of Sydney local government area | <input type="checkbox"/> Bike rider |
| <input type="checkbox"/> Visitor to the City of Sydney local government area | <input type="checkbox"/> Business owner |
| <input type="checkbox"/> Worker in the City of Sydney local government area | |

The contact information will be held by the City of Sydney and not shared with any third parties, in line with the City's [Privacy Management Plan](#).

*** Feedback may be published in publicly available reports at the end of the consultation period. Do you give permission for your name or organisation's name to appear in these reports, with your feedback attributed? We will not publish your email address.**

- Yes No

Privacy and personal information protection notice

Purpose: Collect community feedback on Pitt Street concept design and Review of Environmental Factors.

Recipients: City of Sydney staff/contractors.

Supply: Voluntary.

Access/Correction: City of Sydney, 456 Kent St, Sydney, 9265 9333.

Storage: Council's record management system in line with our [privacy management plan](#). Responses are stored temporarily on a third-party service called SurveyMonkey ([terms of use](#) and [privacy policy](#)).

