

Attachment C

Engagement Report

Engagement report – Ultimo to Surry Hills cycling connection



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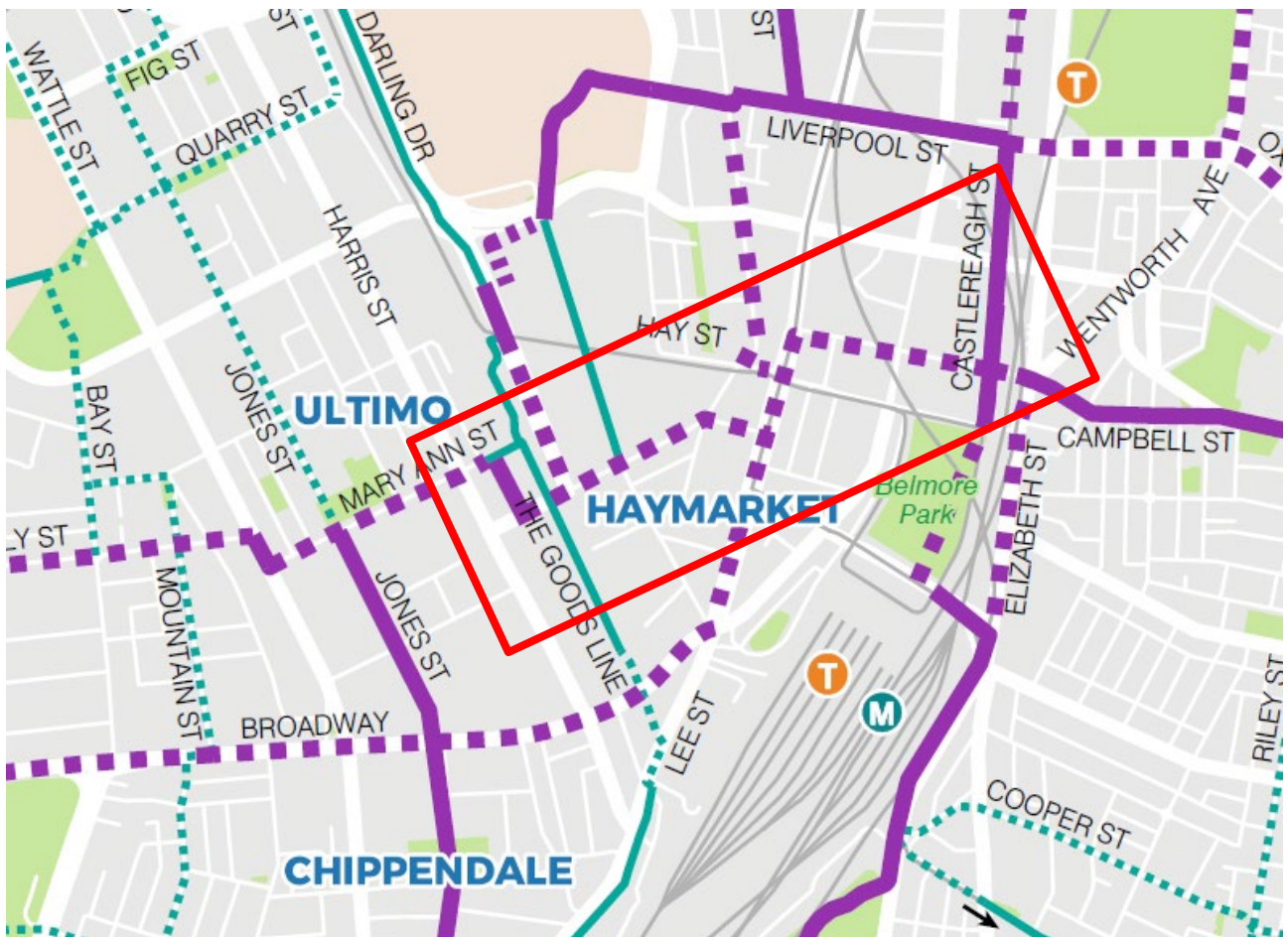
Background

The City proposes a cycling connection between Ultimo and Surry Hills

The project includes:

- 2-way cycleways
- quiet ways where people riding and people driving can share the space in a lower speed environment
- shared paths
- new tree plantings and garden beds.

This project will not remove any trees. The proposal removes 2 parking spaces from Ultimo Road and 13 spaces from the southern side of Campbell Street between Pitt and Castlereagh streets. No other traffic changes are planned.



Engagement summary

We asked the community for feedback on the concept design

Consultation on the plan ran between 1 May and 29 May 2023 and provided an opportunity for stakeholders and the community to review and comment on the proposed design.

Consultation activities included an online survey and interactive map, two information sessions at the road closure at the intersection of Quay and Hay streets, and a letter to residents and businesses.

This report outlines the community engagement activities that took place to support the consultation and summarises the key findings from the consultation.

Purpose of the engagement

The purpose of the engagement was to:

- Get feedback on walking and cycling improvements
 - Find out about access to properties and how people currently use the area
 - Determine if anything had been missed by calling on local knowledge
-

Engagement activities

Sydney Your Say webpage

A Sydney Your Say webpage was created. The page included an interactive map of the proposed design. People could insert their feedback directly onto the map and up-vote and down-vote ideas.

Interactive map

The Sydney Your Say page included a link to an interactive map of the proposed design. The community and stakeholders could insert their feedback directly onto the map and up-vote and down-vote ideas.

Consultation letter

A letter was posted to residents, inviting them to give feedback on the proposal. **5600 letters** were distributed.

Information sessions

Two information sessions were held at the road closure at the intersection of Quay and Hay streets where project team were available to discuss the project on-site.

- Tuesday 23 May 4pm to 5:30pm
- Thursday 25 May 8am to 9:30am

Outcomes from the engagement

Feedback was received through the interactive map, an online survey and via email.

- The Sydney Your Say page was visited 704 times during the consultation period.
- 35 people left a total of 60 comments on our interactive map
- 6 email submissions were received
- 60 people (approx.) attended the information sessions
- We received a late submission from Place Management NSW who control Darling Harbour area, including Darling Drive and the Ultimo Road intersection with Darling Drive.

Subjects/issues raised in submissions

Issues and suggestions raised in email submissions

Comment	Count	CoS Response
Support	5	Noted
Provided detailed technical suggestions and questions about selection of configuration in different sections.	1	There are many detailed and useful comments in the submission which the design team will consider during the detailed design. Some of the configuration decisions have been made to maximise future tree planting and public domain upgrade options.
Support, with comments	1	Place Management NSW are supportive of the proposal, asking for further consideration of wayfinding and signage during detailed design and supporting use of Omnibus Lane to connect with the MaryAnn Street cycleway.

Issues and suggestions raised on the interactive map

Comment	CoS Response	Count	Up	Down
Support	Noted	12	80	0
Connect the cycleway to Campbell Street	The scope of this project is to connect to Castlereagh Street cycleway. The section between Castlereagh St and Elizabeth St is part of a future project.	2	25	0
Make Omnibus Lane a quietway or treatment that prioritises people walking and riding	Omnibus Lane is already closed to cars in the middle, and only accessible on foot or by bike.	3	64	1
The westbound shared roadway would be unsafe for people riding, it would be better as a bidirectional cycleway	There will only be a trickle of traffic from George Street which is closed nearby, so the shared quietway will be sufficient. The one-way cycleway allows the greatest flexibility to maximise future tree planting and public domain upgrade options.	9	146	0
Add separators to the existing bike lanes under the bridge between Castlereagh and Elizabeth streets	This section of Campbell St between Castlereagh St and Elizabeth St is part of a future project.	1	36	0

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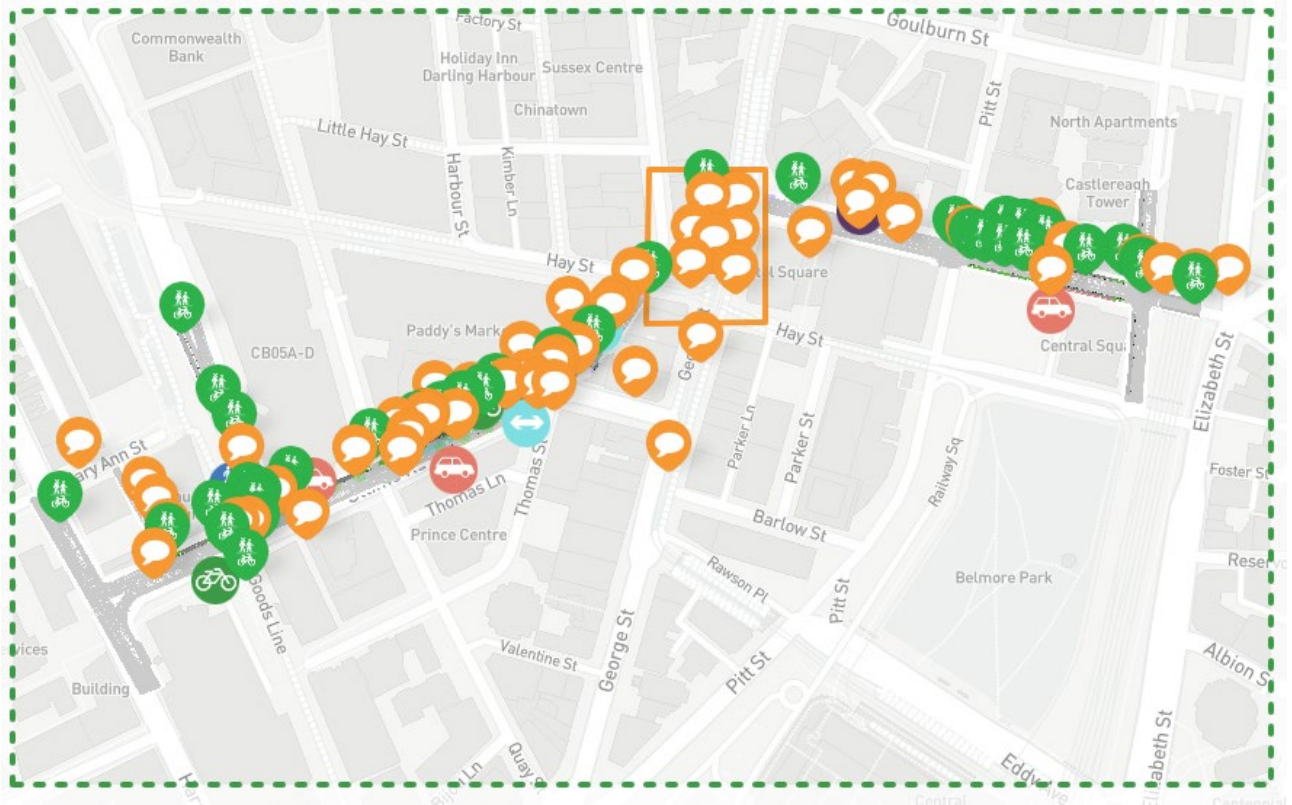
Comment	CoS Response	Count	Up	Down
Reduce traffic lanes on Ultimo Road to create more space for people walking and riding	This project reallocates a proportion of street space to people walking and riding. There are some constraints to further reduction, including the need for trucks to access the ICC and Paddy's Markets.	1	30	0
Reduce traffic lanes on Campbell Street by removing the bus layover to create more space for people walking and riding	The bus layover is still required by NSW Government for bus operations.	1	16	0
Ensure there is sufficient signage and line marking to navigate this route	Navigation signage and line marking will be addressed in detailed design.	2	28	0
Create a wider footpath and separated cycleway on Darling Drive	Darling Drive is owned by Place Management NSW. They agreed to reallocate one lane to a shared path to provide access for both walking and riding. We understand Place Management NSW may have further public domain improvements planned in future.	3	50	0
Add the missing pedestrian crossing at the intersection of Darling Drive and Ultimo Road	Noted. We will re-investigate with Place Management NSW / TfNSW during detailed design.	1	11	0
Continue the connection up Wentworth Avenue to connect to College Street	Noted. Castlereagh Street cycleway and the planned extension of Liverpool Street cycleway will also connect to College Street and is less steep.	1	44	0
A bidirectional cycleway on the north side of Campbell Street would be better to manage taxis and visitors to the theatre	Traffic on the western block of Campbell Street is extremely low and slow because it is closed at George Street.	1	17	0
Create a connection to continue onto Thomas Street, heading south	We will consider this in detailed design.	1	14	0
Create a connection to continue onto Harris Street, heading south	We will consider this in detailed design.	1	11	0
Improve signage and ramps on The Goods Line	The Goods Line and ramps are under the control of Place Management NSW and not part of the project scope. We will pass this comment to them.	2	20	0
Install signage to inform of slippery conditions over the light rail lines	We will include this in detailed design.	1	9	1
Supports making the George Street pedestrian areas shared for people walking and riding	Noted	2	32	1

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Comment	CoS Response	Count	Up	Down
Support for a future cycling connection on Campbell Street between George and Pitt streets	Noted.	3	22	0
Create a connection to continue onto Harris Street, heading north to Miller Street	Noted. Darling Harbour or Darling Drive to Union Street also connect to Miller Street.	1	15	1
Create a connection to connect Ultimo Road to Lawson Place	Noted for future investigation.	1	2	0
Create a smoother transition from the quiet way to the west bound cycleway on Ultimo Road	We will consider this in detailed design.	3	7	0
Request for more bike parking on Ultimo Road outside Paddy's Markets	We will consider this in detailed design.	1	3	0
Use pavement levelling devices to prevent bike wheels being stuck	We understand Transport for NSW have been testing options.	1	6	0
Make sure bikes are separated from people walking and that lanes are wide enough to pass wider bikes	We will separate people cycling and walking wherever possible. On George Street people walking have priority.	1	1	0
Create a protect intersection at Castlereagh and Campbell streets	We will consider this in detailed design.	3	2	0
Improve traffic light priority for people walking and riding	We will consider this in detailed design.	1	0	0
Ensure the connection at north of Thomas Street has a ramp	We will consider this in detailed design final bike route alignment. .	1	0	0

Appendix

Appendix A: feedback left on interactive map



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Appendix B: letter to community



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1 May 2023

Cycling connection between Ultimo and Surry Hills

I write to invite your feedback on a new cycling connection between Ultimo and Surry Hills.

We consulted the community about a cycleway between Glebe and Ultimo last November, and Council approved the plan in February. We are now seeking your feedback on a plan to continue the cycling connection on between Omnibus Lane and Castlereagh Street.

The project includes:

- Two-way cycleways
- Quiet ways where people riding and people driving can share the space in a lower speed environment
- Shared paths
- New tree plantings and garden beds.

No trees are affected by the proposal. However, the project requires removal of two parking spaces from Ultimo Road and 13 spaces from the southern side of Campbell Street between Pitt and Castlereagh Streets. No other traffic changes are planned.

How to give feedback

You are also invited to attend an information session at Quay Street, near Hay Street to learn more about the proposal and speak to the project team.

- Tuesday 23 May, 4pm to 5:30pm
- Thursday 25 May, 8am to 9:30am

These events are subject to weather conditions.

You can view the documents and comment by **5pm on 29 May** at sydneyoursay.com.au.

If you would like to speak with a Council officer about the cycleway you can contact Craig Ryan, Senior Community Engagement Coordinator, on 02 9265 9333 or at sydneycycleways@cityofsydney.nsw.gov.au.

Yours sincerely

Kim Woodbury
Chief Operating Officer

The City of Sydney acknowledges
the Gadigal of the Eora Nation as the
Traditional Custodians of our local area.